



RESOLUTION FINANCIALLY SUPPORTING THE STUDENTS OF SF STATE DURING COVID-19 CRISIS AND RECOVERY

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RATIONALE: The COVID-19 Crisis has led to significant numbers of students and their families to lose their jobs. They are unable to pay their tuition balances. Financial hurdles should not stop students from being able to continue to educate themselves.

WHEREAS, San Francisco State University charges a \$20 Refund Fee to student requested refunds; and

WHEREAS, San Francisco State University charges a \$20 EFT Reject Fee (Direct Deposit Failure Fee); and

WHEREAS, San Francisco State University charges a \$20 Admin Fee (Late Fee); and

WHEREAS, San Francisco State University charges a \$25 Late Registration Fee; and

WHEREAS, San Francisco State University charges tuition payment plan fees to students, in the amount of \$33 per term to CA Resident students and 15% of Non-California Resident Tuition to Non-California Resident students (Non-CA Resident tuition equals \$396 per unit in addition to Resident Tuition Fee totals)¹;and

WHEREAS, San Francisco State University charges online transaction fees when credit/ debit cards are used by students to make tuition, housing or other university fee payments, in the amount of 2.75% of the total balance paid²; and

WHEREAS, the Associates Students of San Francisco State University recognizes the authority of the CSU and San Francisco State University per Executive Order 1102 to assess fees including, but not limited to: Refund Fee; EFT Reject Fee; Payment Plan Fees; online transaction fees³; and

RESOLVED, that the Associated Students calls on San Francisco State University to offer immediate financial relief and for entire 2020-2021 Academic Year, by not charging a refund fee, EFT reject fee, payment plan fees, admin fees, late registration fees; or online transaction fee costs of using credit/ debit cards to make payments.

¹ https://burar.sfsu.edu/students_services/ssipp

² <https://bursar.sfsu.edu/Student-Services/payment-methods#cc>

³ <https://calstate.policystat.com/policy/7459727/latest/>